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| Role Title: | Multi-faith Volunteer Police Force Chaplain |
| Location: | Force HQ |
| Responsible to: | HR Lead for Health and Wellbeing |
| Aim of Role: | To provide pastoral and spiritual care for members of the Force and where appropriate, their families and friends.  To help develop multi-faith networks within the Force. |
| Activities/Tasks: | * To provide appropriate confidential, pastoral and spiritual support to members of the Force, their families and where appropriate, members of the public, when this requested. * To complement the work of other staff care services, including Occupational Health, Welfare and Counselling Services, Human Resources, Senior Management Teams, line managers and Staff Networks and Associations. * To establish professional relationships and maintain the role of an impartial confidant for those who seek Chaplaincy support. * To provide assistance, where requested, to members of the Force in the execution of their duty/work when dealing with difficult and sensitive situations. * To maintain confidentiality. * To provide support in the event of a major incident to members of the Force. * To keep abreast of new developments and attend relevant in-house or external training courses. * In consultation with local staff, attend events and where necessary conduct religious services or memorial services. * Provide guidance to the Diversity Unit on cultural and religious matters, which may affect members of the Force. * In consultation with the Training Department, assist with appropriate training inputs. |
| Role Specific Skills: | * Experience of working in a highly diverse multi-faith Chaplaincy role. * Experience of working effectively as part of a team, able to work and integrate with colleagues in both the place of worship and teams within a place of work. * An ability to sign post people to the correct department/person for assistance where appropriate. * Experience of working on own initiative, investigating problems, developing solutions and taking appropriate timely action to resolve them. * An ability to remain calm and understanding in stressful situations. * Experience of maintaining strict confidentiality, using tact and diplomacy where applicable. * Experience of communicating across a wide spectrum of people, both individuals and in groups, including speaking and listening skills. * Experience of working with minimal supervision, organising and prioritising own workload. * Experience of working in partnership with other departments and agencies. * Understanding of the use of Microsoft Teams, Cisco Webex or other equivalent online meeting platform |
| Other | * Update DutySheet system with volunteer hours and activities. * To promote and comply with North Wales policies on Equal opportunities and Health & Safety both in service delivery and the treatment of others. * To ensure the confidentiality of information, whether computer-based or otherwise in compliance with legislation, especially Data Protection Act 1998, Force policies and other requirements. |
| Welsh Language: | * Welsh Level 1   This requires basic linguistic courtesy in the Welsh language. We encourage applicants with all levels of Welsh, including beginners. Support will be offered in order to attain the required standard. |
| Vetting Requirement: | * Recruitment Level |
| How you will benefit?: | * Experience of liaising with a variety of individuals and communities. * Opportunity to develop skills. * A raised awareness and insight into the work of the Police. * Being an active citizen in your community. |
| Preferred commitment: | Suggested minimum of 4 hours per week. |
| Duration: | On-going |