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| Role Title:  | Multi-faith Volunteer Police Force Chaplain |
| Location: | Force HQ |
| Responsible to: | HR Lead for Health and Wellbeing |
| Aim of Role: | To provide pastoral and spiritual care for members of the Force and where appropriate, their families and friends. To help develop multi-faith networks within the Force. |
| Activities/Tasks:  | * To provide appropriate confidential, pastoral and spiritual support to members of the Force, their families and where appropriate, members of the public, when this requested.
* To complement the work of other staff care services, including Occupational Health, Welfare and Counselling Services, Human Resources, Senior Management Teams, line managers and Staff Networks and Associations.
* To establish professional relationships and maintain the role of an impartial confidant for those who seek Chaplaincy support.
* To provide assistance, where requested, to members of the Force in the execution of their duty/work when dealing with difficult and sensitive situations.
* To maintain confidentiality.
* To provide support in the event of a major incident to members of the Force.
* To keep abreast of new developments and attend relevant in-house or external training courses.
* In consultation with local staff, attend events and where necessary conduct religious services or memorial services.
* Provide guidance to the Diversity Unit on cultural and religious matters, which may affect members of the Force.
* In consultation with the Training Department, assist with appropriate training inputs.
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| Role Specific Skills:  | * Experience of working in a highly diverse multi-faith Chaplaincy role.
* Experience of working effectively as part of a team, able to work and integrate with colleagues in both the place of worship and teams within a place of work.
* An ability to sign post people to the correct department/person for assistance where appropriate.
* Experience of working on own initiative, investigating problems, developing solutions and taking appropriate timely action to resolve them.
* An ability to remain calm and understanding in stressful situations.
* Experience of maintaining strict confidentiality, using tact and diplomacy where applicable.
* Experience of communicating across a wide spectrum of people, both individuals and in groups, including speaking and listening skills.
* Experience of working with minimal supervision, organising and prioritising own workload.
* Experience of working in partnership with other departments and agencies.
* Understanding of the use of Microsoft Teams, Cisco Webex or other equivalent online meeting platform
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| Other | * Update DutySheet system with volunteer hours and activities.
* To promote and comply with North Wales policies on Equal opportunities and Health & Safety both in service delivery and the treatment of others.
* To ensure the confidentiality of information, whether computer-based or otherwise in compliance with legislation, especially Data Protection Act 1998, Force policies and other requirements.
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| Welsh Language: | * Welsh Level 1

This requires basic linguistic courtesy in the Welsh language. We encourage applicants with all levels of Welsh, including beginners. Support will be offered in order to attain the required standard.  |
| Vetting Requirement: | * Recruitment Level
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| How you will benefit?: | * Experience of liaising with a variety of individuals and communities.
* Opportunity to develop skills.
* A raised awareness and insight into the work of the Police.
* Being an active citizen in your community.
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| Preferred commitment:  | Suggested minimum of 4 hours per week. |
| Duration:  | On-going |