



HEDDLU GOGLEDD CYMRU
Gogledd Cymru diogelach

NORTH WALES POLICE
A safer North Wales

Police Support Volunteer
Programme

Role Title:	Multi-faith Volunteer Police Force Chaplain
Location:	Force HQ
Responsible to:	HR Lead for Health and Wellbeing
Aim of Role:	<p>To provide pastoral and spiritual care for members of the Force and where appropriate, their families and friends.</p> <p>To help develop multi-faith networks within the Force.</p>
Activities/Tasks:	<ul style="list-style-type: none"> • To provide appropriate confidential, pastoral and spiritual support to members of the Force, their families and where appropriate, members of the public, when this requested. • To complement the work of other staff care services, including Occupational Health, Welfare and Counselling Services, Human Resources, Senior Management Teams, line managers and Staff Networks and Associations. • To establish professional relationships and maintain the role of an impartial confidant for those who seek Chaplaincy support. • To provide assistance, where requested, to members of the Force in the execution of their duty/work when dealing with difficult and sensitive situations. • To maintain confidentiality. • To provide support in the event of a major incident to members of the Force. • To keep abreast of new developments and attend relevant in-house or external training courses. • In consultation with local staff, attend events and where necessary conduct religious services or memorial services. • Provide guidance to the Diversity Unit on cultural and religious matters, which may affect members of the Force. • In consultation with the Training Department, assist with appropriate training inputs.
Role Specific Skills:	<ul style="list-style-type: none"> • Experience of working in a highly diverse multi-faith Chaplaincy role. • Experience of working effectively as part of a team, able to work and integrate with colleagues in both the place of worship and teams within a place of work. • An ability to sign post people to the correct department/person for assistance where appropriate. • Experience of working on own initiative, investigating problems, developing solutions and taking appropriate timely action to resolve them. • An ability to remain calm and understanding in stressful situations. • Experience of maintaining strict confidentiality, using tact and diplomacy where applicable.

	<ul style="list-style-type: none"> • Experience of communicating across a wide spectrum of people, both individuals and in groups, including speaking and listening skills. • Experience of working with minimal supervision, organising and prioritising own workload. • Experience of working in partnership with other departments and agencies. • Understanding of the use of Microsoft Teams, Cisco Webex or other equivalent online meeting platform
Other	<ul style="list-style-type: none"> • Update DutySheet system with volunteer hours and activities. • To promote and comply with North Wales policies on Equal opportunities and Health & Safety both in service delivery and the treatment of others. • To ensure the confidentiality of information, whether computer-based or otherwise in compliance with legislation, especially Data Protection Act 1998, Force policies and other requirements.
Welsh Language:	<ul style="list-style-type: none"> • Welsh Level 1 This requires basic linguistic courtesy in the Welsh language. We encourage applicants with all levels of Welsh, including beginners. Support will be offered in order to attain the required standard.
Vetting Requirement:	<ul style="list-style-type: none"> • Recruitment Level
How you will benefit?	<ul style="list-style-type: none"> • Experience of liaising with a variety of individuals and communities. • Opportunity to develop skills. • A raised awareness and insight into the work of the Police. • Being an active citizen in your community.
Preferred commitment:	Suggested minimum of 4 hours per week.
Duration:	On-going