

## ROLE PROFILE



<b>Role Title:</b>	Corporate Finance Intern/Placement
<b>Grade:</b>	Scale 3
<b>Responsible to:</b>	Senior Accountancy Assistants
<b>Responsible for:</b>	No Supervisory Responsibility
<b>Liaison with:</b>	Police Officers, Police Staff, General Public, External Organisations, Agencies and Partnerships
<b>Required Vetting Level:</b>	RV – Recruitment Vetting
<b>Date Published:</b>	18 July 2018

<b>Role Purpose</b>	The maintenance of detailed financial systems/records, in line with detailed Financial Instructions and audit requirements, and the provision of related information and advice
<b>Main Responsibilities</b>	<p><b>Administration</b></p> <ul style="list-style-type: none"> <li>To carry out general administrative duties which may include:- <ul style="list-style-type: none"> <li>Word processing/keyboarding and spreadsheet work</li> <li>Formatting documents</li> <li>Co-ordination of office diaries</li> <li>Ordering</li> <li>Mail collection and distribution</li> <li>Filing and storage of information</li> </ul> </li> <li>To operate associated machinery/equipment which may include associated information systems and telephones, within specialist units/departments</li> </ul> <p><b>Advice and Guidance</b></p> <ul style="list-style-type: none"> <li>Receive and deal with straightforward enquiries from customers related to area of work and escalate more difficult/ complicated queries</li> <li>Provide relevant information, on the phone, face-to-face or electronic based on existing departmental procedures</li> <li>Interact with, and pro-actively supply information to external agencies and members of the public</li> </ul> <p><b>Finance</b></p> <ul style="list-style-type: none"> <li>Receive and process financial transactions including low value cash and near cash equivalent.</li> </ul> <p><b>Organisation/Planning</b></p> <ul style="list-style-type: none"> <li>Plan and organise own work, and carry out defined tasks according to detailed instructions under direct supervision</li> <li>Organise, schedule and attend events/meetings/resources including equipment, people and systems according to detailed instructions</li> <li>Co-ordinate with other team members across the Department</li> </ul> <p><b>Processes</b></p> <ul style="list-style-type: none"> <li>Follow, create and amend processes for use by self and others related to area of work</li> <li>Quality assure processes for use by self and others as directed</li> <li>May receive and process various types of transactions</li> </ul> <p><b>Record Keeping</b></p> <ul style="list-style-type: none"> <li>Create, store, maintain, retrieve and update records/data both</li> </ul>

	<p>manual and electronic on a local and national systems</p> <p>x Use and understand common systems relevant to area of work to enable manipulation of information and initial investigation of customer queries/problems</p> <p><b>Customer Service and Representation</b></p> <p>x To present a positive image and service to both internal and external customers</p> <p>x Individuals are required to effectively engage with internal and external customers at all levels, in order to provide a high quality standard of service</p> <p>x Maintain confidentiality in relation to data protection issues and Management Of Police Information (MOPI) standards</p> <p>In addition, the post holder must be prepared to undertake such additional duties which may result from changing circumstances, but which may not of necessity, change the general character or level of responsibility of the post.</p>
<b>Qualifications</b>	<p><b>Essential</b></p> <p>x Must possess or working towards a degree or equivalent qualification in Accountancy, Finance or Business Studies</p>
<b>Skills</b>	<p><b>Essential</b></p> <p>x Must be computer literate and proficient in Microsoft applications.</p> <p>x Must be able to input and access computer information</p> <p>x Must be able to assess priorities x Must be able to adapt to change x Must be able to work as a member of a team x Must be receptive and respond to new procedures</p> <p><b>Desirable</b></p> <p>x Welsh Language Level 2 - Can understand the essence of a conversation in Welsh, and can convey basic information and respond to simple requests in Welsh. Can use Welsh to transfer telephone calls. Can introduce oneself and others by name, role, and location/organisation. Can contribute in a meeting partly in Welsh.</p>
<b>Knowledge</b>	<p><b>Essential</b></p> <p>x Must have up to date knowledge of IT packages i.e. Microsoft Word, Excel, Outlook</p> <p><b>Desirable</b></p> <p>x Knowledge of financial ledgers and budget systems x Knowledge of public sector and general accountancy requirements.</p>
<b>Personal Qualities</b>	<p><b>Serving the Public</b></p> <p>Demonstrates a real belief in public service, focusing on what matters to</p>

	<p>the public and will best serve their interests</p> <p>Understands the expectations, changing needs and concerns of different</p>
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	<p>communities and strive to address them</p> <p>Builds public confidence by talking to people in local communities to explore their viewpoints and break down barriers between them and the police</p> <p>Understands the impact and benefits of policing for different communities and identifies the best way to deliver services to them</p> <p>Works in partnership with other agencies to deliver the best possible overall service to the public</p> <p><b>Professionalism</b></p> <p>Acts with integrity, in line with values of the Police Service</p> <p>Takes ownership for resolving problems, demonstrating courage and resilience in dealing with difficult and potentially volatile situations</p> <p>Acts on own initiative to address issues, showing a strong work ethic and putting in extra effort when required</p> <p>Upholds professional standards, acting honestly and ethically and challenges unprofessional conduct or discriminatory behaviour</p> <p>Remains calm and professional under pressure, defusing conflict and being prepared to step forward and take control when required</p> <p><b>Openness to Change</b></p> <p>Positive about change, responding flexibly and adapting to different ways of working</p> <p>Finds better, more cost effective ways to do things, making suggestions for change</p> <p>Takes an innovative and creative approach to solving problems</p> <p>Asks for and acts on feedback, learning from experience and developing own professional skills and knowledge</p> <p><b>Service Delivery</b></p> <p>8QGHUVWDQGV WKH RUJDQLVDWLRQ¶V REMHctives and priorities and how work fits into these</p> <p>Plans and organises tasks effectively, taking a structured and methodical approach to achieving outcomes</p> <p>Manages multiple tasks effectively by thinking things through in advance, prioritising and managing time well</p> <p>Focuses on the outcomes to be achieved, working quickly and accurately and seeking guidance when appropriate</p> <p><b>Decision Making</b></p> <p>Gathers, verifies and assesses all appropriate and available information to gain an accurate understanding of situations</p> <p>Considers a range of possible options before making clear, timely, justifiable decisions</p> <p>Reviews decisions in light of new information and changing circumstances</p> <p>Balance risks, costs and benefits, thinking about the wider impact of decisions</p> <p>Exercises discretion and applies professional judgement, ensuring actions</p>
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OFFICIAL SWYDDOGOL

	and decisions are proportionate and in the public interest  <b>Working with Others</b> Works co-operatively with others to get things done, willingly giving help and support to colleagues
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	Is approachable, developing positive working relationships Listens carefully and asks questions to clarify understanding, expressing own views positively and constructively Persuades people by stressing the benefits of a particular approach, keeps them informed of progress and manages their expectations Is courteous, polite and considerate, showing empathy and compassion Deals with people as individuals and address their specific needs and concerns Treats people with respect and dignity, dealing with them fairly and without prejudice taking a non judgemental approach regardless of their background or circumstances
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All individuals of South Wales Police must display the qualities to be able to work in an organisation with minority groups and provide service to minority groups in communities. They must show that they are able to contribute to an open, fair working environment where inappropriate behaviour is not permitted. They must display no evidence of the likelihood to contribute in any way to work place bullying or any other form of discriminatory behaviour.

### Method of Assessment

When completing your application please ensure you only complete the sections marked below as these are the sections you will be marked against for the shortlisting stage of your application.

Qualifications	Yes
Skills	Yes
Knowledge	Yes
Personal Quality – Serving the Public	Yes
Personal Quality – Professionalism	Yes
Personal Quality – Openness to Change	
Personal Quality – Service Delivery	
Personal Quality – Decision Making	
Personal Quality – Working with Others	Yes

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